

# Customer Portal

## Why should I register an external email address?

An external e-mail address has several advantages:

- If you do not have access to your GWDG email account, the password can be resetted via this external address (1)
- Notifications of the portal can also be sent to this address
- In case of a temporarily account lockout, an mTAN will be sent to this address, which allows instant activation

(1): If security questions are available or two-factor authentication is activated

Unique solution ID: #1056

Author: Stephan Hilker

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